



Policies & Procedures:

By booking an appointment at OH.WINK!, I hereby comply to the said Policies and Procedures:

- I hereby agree that if I must cancel or re-schedule an appointment, I will provide a 24 hours notice. Changes over 24 hours of appointment time will incur a fee of 20% of the service price.
- If I do not show up for my booked appointment I will be charged 50% of the service to cover the time and opportunity cost for the OH.WINK! Stylists. If I do not cancel within 24hrs or NO-SHOW, I will be required to pay the full amount.
- If I arrive late to my appointment, my reservation may need to be modified or re-scheduled. If I am more than 15 minutes late, I will be considered a NO-SHOW and will be charged accordingly to the services I booked.
- In the event I need to change my appointment time, I may cancel my appointment in the cancellation link I will receive in my confirmation email once I book or I can call OH.WINK! at 99667331 to adjust it for me. I can also send an email to info@ohwink.com
- I fully understand that OH.WINK! is by appointment only, and might not be able to accommodate all change requests.
- After hours appointments may be available on a case by case basis for an additional fee.



Lash Lift & Tint Consent Form

CLIENT INFORMATION:

Name (First & Last): _____ Date of Birth: _____

E-mail for exclusive specials: _____

How did you hear about us?: Facebook Instagram Google Search Friend Other:

PLEASE READ AND UNDERSTAND THE FOLLOWING:

- I understand there are risks associated with having a Lash Lift and/or Lash Tint. I further understand that as part of the procedure, eye irritation, eye pain, eye itching, discomfort, and in rare cases allergic reaction, eye infection, or blurriness could occur. You may have a patch test at least 24 hours before your appointment if you wish. I agree that if at any time, I am uncomfortable with the lash lift and tint treatment, I will inform the technician and she will gladly rectify the problem, including ending the session.
- I understand and consent to having my eyes closed and covered for the duration of the procedure.
- You must prepare your eye area prior to your arrival. Eyelashes should be clean, dry, and free of mascara, makeup, and oil residue. If you attend your appointment without proper preparation, OH.WINK! cannot guarantee lasting or satisfactory results. Please let us know if you have any mascara or residue on your lashes.
- I understand that, while every attempt will be made to provide me with my chosen color, everyone's hair absorbs color differently and the result may not be the color I initially wanted.
- For optimum results avoid direct heat, steam, mascara, and other skin care products around your eye area for 24 hours after the application.
- There are no guarantees for the length of time your lash lift and/or lash tint will last. I understand the aftercare instructions and will do my part to maintain my eyelashes. I understand that there are many factors that may affect the life of the lash lift and/or lash tint such as water and moisture contact, weather conditions, and activities involving exposure to high temperatures.
- We recommend each customer consult with their personal physician prior to having a lash lift and/or lash tint if you: are pregnant, nursing, have chronic dry eye, conjunctivitis, eye infections,



trichotillomania, have recently undergone chemotherapy, or have recently had Lasik or blepharoplasty surgery.

- A Lash Lift and/or Lash Tint may not be for you if you: have damaged lashes or lashes with gaps or have extremely short natural lashes. We do not perform Lash Lifts to lashes under 5mm. I acknowledge that the results of Lash Lift and/or Lash Tint do vary, and that no guarantees of specific results are offered or implied. OH.WINK! will not refund or credit any amount of money because of a client’s unhappiness with their final results.
- I take sole responsibility for any reaction I may have, staining of clothing and/or personal belongings. I agree to hold OH.WINK! and all authorized representatives harmless from any liability involved in the Lash Lift and/or Lash Lint process.
- OH.WINK! and their staff have explained this procedure to me and all my questions, if any, were answered. By proceeding to make an appointment either via the online booking or any other form, I have reviewed and completely understand all the Policies and Procedures at www.ohwink.com, including this form.

I give OH.WINK! permission to take, publish and reproduce photographs of my eye area, both before and/or after the procedure for advertising and other purposes.

INITIALS _____

INSTAGRAM (if you would like to be tagged): @_____

Signature: _____

Date: _____

FOR OH.WINK! TECHNICIAN USE:

Date: _____ Lift Band Size: _____ Eyelash Tint Color: _____

Lift Time: _____ Set Time: _____

Notes: _____



Patch Test Consent Form

DISCLAIMER

I the undersigned have been offered the opportunity to have a patch test of the products being used at OH.WINK! but have decided to go ahead with the following treatment without the patch test. I accept full responsibility for any reaction which might occur.

Treatment: Signature Lash Lift & Tinting Services

Date:

Client signature:

Client name: